



VILLA IGIEA
PALERMO

A ROCCO FORTE HOTEL



PET POLICY

OUR HOTEL WARMLY WELCOMES PETS.
TO ENSURE A SAFE AND COMFORTABLE STAY FOR BOTH OUR HUMAN GUESTS
AND THEIR FOUR-LEGGED COMPANIONS, WE HAVE ESTABLISHED A SET OF
GUIDELINES THAT REGULATE THEIR STAYS.

- **Before the stay**
The presence of pets must be communicated at the time of booking and is subject to confirmation by the hotel depending on availability. Upon check-in, owners must present a copy of the vaccination booklet. An additional charge of €40 per night applies for each pet.
- A maximum of two pets per room is allowed, with a maximum weight of 12kg.
- To make your furry friends' stay even more comfortable, we provide bowls, a cushion, and a rope toy. Any additional services, such as grooming or dog sitting, must be booked in advance.
- Pets are not allowed in restaurants, bar, the spa, the pool area or Sala Basile, with the exception of assistance dogs, which are authorized to access all common areas.
- Pets must always be kept on a leash or in their carrier when in the hotel's common areas.
- It's the owner's responsibility to ensure the pet does not disturb or bother other guests. In case of excessive behavior (such as barking or aggression), the owner may be asked to find alternative accommodations.
- Pets may be left alone in the room, provided that reception is informed and the "Do not disturb" sign is placed on the door to notify the staff.
- The hotel offers an outdoor area where pets can be walked on a leash. Owners are asked to keep the common spaced clean and tidy.
- The owner is responsible for their pet's behavior during the stay and must take responsibility for any damage caused to people or property.
- The hotel is not liable for any damage or incidents caused by pets within the facility. It is the owner's duty to ensure their pet is properly trained to stay in a public environment.

Date: _____

Guest Name: _____

Signature: _____